	Collective Complaints						

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	1	0	1
2	December 2023	1	0	1	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**1**	**1**	**1**	**1**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	1	1	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**1**	**1**	**0**

IPO, FPO, AND OFS							

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	1	0	1
2	December 2023	1	0	1	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**1**	**1**	**1**	**1**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

***** Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	1	1	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**1**	**1**	**0**

RIGHTS ISSUE

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

Qualified Institution Placement (QIP)

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month
* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

PREFERENTIAL ISSUE

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

SME IPO and FPO including OFS

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month
***** Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

	BUYBACK - Buyback of Securities						

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	0	0	0	0

Delisting of Securities

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month
***** Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

ACQUISITION AND TAKEOVER							

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

Public Issue of Debt Securities

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month
* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

	Public issue of Non-Convertible Redeemable Preference shares						

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month
* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

	Private Placement of Non-Convertible securities						

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

Private Placement of Municipal Debt Securities

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month
* Inclusive of complaints of previous months resolved in the current month.
# Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

Public Issue of REITs

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

Private Placement of Units InVITs

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.
divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**

Private Placement of InVITs

Data for every month ending - March 2024:

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total pending during the particular month #	Pending complaints >1 month	Average Resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (Scores)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**	**0**	**0**

Trend of monthly disposal of complaints (For 5 months on rolling basis):

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month #
1	November 2023	0	0	0	0
2	December 2023	0	0	0	0
3	January 2024	0	0	0	0
4	February 2024	0	0	0	0
5	March 2024	0	0	0	0
	Grand Total	**0**	**0**	**0**	**0**

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current month.

divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (calendar year) disposal of complaints (For 5 years on rolling basis):

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	-	-	-	-
	Grand Total	**0**	**0**	**0**	**0**