

OUR OPERATIONAL IMPACT

Minimizing our operational impact is a prerequisite of sound environmental policy and a necessary complement to our core business activities. In all that we do, we strive to find smart, sustainable solutions that make business sense and are environmentally responsible.

Our Environmental Policy Framework articulates our commitment to advancing the environmental stewardship of our operations. The following are our 2020 goals.

\$2^{BN}

targeted for green operational investments through a dedicated budget which brings greater focus to initiatives that reduce our environmental impacts and enables us to invest in green buildings and innovative green technologies



CARBON AND ENERGY

- » **100%** renewable power for global electricity needs
- » **ZERO** net carbon emissions across our global operations and business travel from 2015 onwards
- » **10%** reduction in energy use



GREEN BUILDINGS

- » **70%** green building certified real estate



WASTE

- » **0%** business waste to landfill
- » **20%** reduction in paper use per-capita



WATER

- » **5%** reduction in water use



CERTIFIED MANAGEMENT

- » **100%** ISO 14001 certification for environmental management
- » **100%** ISO 20121 certification for sustainable events



SUPPLY CHAIN

- » Deploy Sustainable Procurement Framework